Shalev Haba

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Dedicated and ambitious industrial engineering and management student at Tel Aviv University, in my fourth year of studies. Experience in Python programming and database management. I am a team player with strong analytical and problem-solving skills, excellent communication, interpersonal abilities, and proficient in English.

Education

Industrial Engineering and Management / Tel Aviv University

2021-2025

- **Relevant courses:** Information Systems Engineering (96), Intro to Industrial Engineering (92), Planning Database Systems (91), Data Structures and Algorithms (86), Analysis Management of Digital Products - **Product Management (90)** and Big data engineering (100).
- **Additional courses:** Udemy – Python, Excel and PowerBI

Experience

Product Manager Intern – Dot Compliance

2024-Present (1 year)
I gained hands-on experience in technical configuration, system analysis, and solutions design on the Salesforce platform. Developed project management, customer engagement, and troubleshooting skills, with a focus on quality management for the life sciences industry.

Digital Customer Service Representative - Kidum Education

2020-2021 (1 year)

- Providing support to clients through digital channels, including email and social media.
- Identifying and resolving customer issues for continuous service improvement.
- Working as part of a team to deliver top-notch customer service.

Freelancer (Founder) – Myenglishtips.com

2020-2021

- Creating study booklet to help people prepare for an English language level test.
- Building a website, where customers could buy and access the study material.
- Gaining experience in the field of website development, Product Management and UX design.

Military Service - commander of naval combatants, Navy

2017-2020

- Providing training and instruction on ship's defense systems
- Demonstrated ability to work effectively as part of a team.
- Experience in leadership roles, with a focus on motivating and guiding team members.

Skills

- Python
- SQL
- Excel
- HTML
- CSS
- Photoshop